

## IMPORTANT CONFERENCE INFORMATION

Please find the instructions below to download the mobile conference app. **The app is required for both in-person and virtual attendance** and is the only way to get your credit hours by filling out the COA's for each session you attend/watch. If you already have the app on your mobile device from a previous event, please delete it and download a fresh version. If you do not wish to download the app and would prefer to complete your COA's on a computer, visit:

<https://event.crowdcompass.com/2020-midam>

### **Virtual Attendees Only**

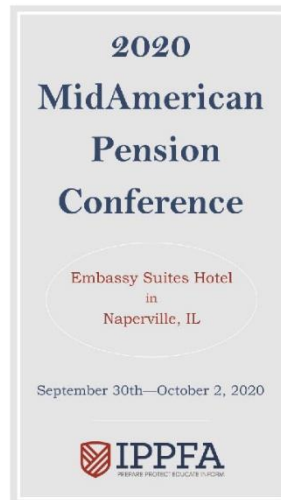
You will receive a separate email from a company called **PlayBack Now** with instructions on how to view the conference. Please note, you cannot watch the conference through the app. Our office will be closed during the conference, but if you run into technical trouble, you can call a PlayBack Now customer support representative at 770-447-0616. Please remember you have 90 days to view the conference and can watch it at your leisure. You don't have to watch it LIVE.

### **In-person Attendees Only**

If you are unable to attend the conference due to illness, work, family emergency, etc., you do not need to cancel your registration. You can simply request to have your registration switched to virtual attendance by emailing me. Also, the hotel has notified us that the complimentary evening receptions have been cancelled due to Covid-19 restrictions. Masks are mandatory for the conference.

## How to Download and Login to Our 2020 MidAmerican Pension Conference App

1. Download the app, **CrowdCompass AttendeeHub**.
  - iPhone users must visit the App Store (your Apple login may be required)
  - Android users must visit the Google Play Store (your Google login may be required)
2. Once the app download is complete, go into the app and lookup “**MidAmerican.**” Our event, **2020 MidAmerican Pension Conference**, will appear. Once you see it, please click on the download button that will look like this: .
3. Once the event download is complete, open it and you will see the following image:



4. You will then be prompted to login to the app. \*
  - Enter your first and last name
  - Enter your **verification code**
    - ◇ You will receive an email containing your verification code; once received, enter it in the appropriate field. \*\*
5. You are now logged in.

\* If you are not prompted to login to the app, you can still login by clicking on the icon in the top left hand corner of your screen. After that, click on the gear icon and select “Log In.” Then, follow the prompt listed above.

\*\* If you do not currently have access to the email address you were registered with, please visit **Ken** at the registration desk.

